

## Award in Private Security Guard Services

### Applying for this course:

To apply for this course, you should be 18 years of age or older and have a MQF Level 2 qualification in Mathematics and English and a clean Police Conduct Certificate. If you do not have these qualifications or possess other qualifications or relevant experience, kindly contact us on [ga.jobsplus@gov.mt](mailto:ga.jobsplus@gov.mt). stating your ID card number, attaching copies of your qualifications and a copy of your CV highlighting your work experience. Alternatively, you can send the requested information by post addressed to: Quality Assurance Unit, Jobsplus Training Complex, Triq Birżebbuġa, Ғal Far BBG3000.

### Course Duration

This course is of 40 hours duration and consists of two Modules

- Module 1 is of 20 hours duration - (including 1-hour assessment)
- Module 2 is of 20 hours duration - (including 1-hour assessment)

### General pedagogical guidelines and procedures for this course:

The delivery of this course will be mainly held through a series of discussions and hands-on exercises. The trainer will also be holding lessons with the learners which will consist of various presentations and case studies.

### General assessment policy and procedures for this course:

The learner will be assessed through an ongoing assessment for learning by way of oral, written or practical exercises that will take place throughout each module, to assess and consolidate the learning being covered.

### Module 1 Learning Outcomes- Private Guard Legislation and Occupational Skills

<ul style="list-style-type: none"><li>✓ Be responsible for adhering to the licensing requirements of the 'Private Guard' category as defined in the Private Guards and Local Wardens Act</li><li>✓ Ensure proficiency in using legal terminology appropriately in a given context</li><li>✓ Ensure that one undertakes the intrinsic responsibilities of a private guard as defined in the Private Guards and Local Wardens Act diligently</li><li>✓ Comply with legislation applicable to a given context in which one is carrying out one's duties as a private guard</li></ul>	<ul style="list-style-type: none"><li>✓ Negotiate effectively to resolve conflicts in a given context</li><li>✓ Deal with third persons using principles of customer care that are appropriate for a given context</li><li>✓ Define stereotype judgments of persons and what steps a private guard takes to avoid making such judgments when dealing with third persons in the course of his/her work</li><li>✓ Collaborate with co-workers and superiors to ensure effective teamwork and co-ordination of tasks in a given context</li></ul>
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<ul style="list-style-type: none"> <li>✓ Observe the verbal and non-verbal communication of third persons and environmental factors when responding to enquires or dealing with incidents</li> <li>✓ Collaborate with co-workers and superiors using inter-personal skills that appropriate for a given context</li> </ul>	<ul style="list-style-type: none"> <li>✓ Ensure that one uses appropriate personal initiative when executing one's duties as a private guard</li> </ul>
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**Module 1 Assessment:** The assessment paper will be divided into 3 sections:

- Section A – True or False questions, which all need to be answered.
- Section B – Multiple choice questions, which all need to be answered.
- Section C – Short answer questions, which all need to be answered.

The duration of this assessment is of 1 hour and the pass mark is that of 45%.

### Module 2 Learning Outcomes- Security Risk & Security Practices

<ul style="list-style-type: none"> <li>✓ Monitor one's designated working environment to identify security risks</li> <li>✓ Ensure that one is proficient in using equipment typically deployed by private guards when carrying out patrols</li> <li>✓ Carry out surveillance, making appropriate use of electronic security systems and their applications</li> <li>✓ Carry out security and fire prevention patrols</li> <li>✓ Carry out a fire safety drill</li> <li>✓ Collaborate with co-workers and superiors when dealing with a bomb threat</li> </ul>	<ul style="list-style-type: none"> <li>✓ Produce reports based on pertinent information collected in the course of a security investigation in a manner that complies with the requirements of relevant legislation</li> <li>✓ Carry out a flooding safety drill</li> <li>✓ Carry out a search on a person and/or his/her property in a manner that complies with the requirements of relevant legislation</li> <li>✓ Carry out initial security investigations or inquires in a manner that complies with the requirements of relevant legislation</li> <li>✓ Deal with a fire using the correct class of fire</li> </ul>
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**Module 2 Assessment:** The assessment paper will be divided into 3 sections:

- Section A – True or False questions, which all need to be answered.
- Section B – Multiple choice questions, which all need to be answered.
- Section C – Short answer questions, which all need to be answered.

The duration of this assessment is of 1 hour and the pass mark is that of 45%.

The Malta Further and Higher Education Authority (MFHEA) deems this certificate to be at Level 2 of the Malta Qualifications Framework and the European Qualifications Framework for Lifelong Learning. This course comprises study modules to which a total of 4 ECTS points are assigned.