

13<sup>th</sup> October 2015

Tender Title: The Provision of Environmentally Friendly Cleaning Services at various sites managed and operated by ETC

Tender No: ETC/CS/T/29/15

### CLARIFICATION NOTE 1

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Question 1:

Article 2.3 – **Results to be achieved by the Consultant**, of the Terms of Reference mentions the cleaning of pathways and yards. Can you be more specific with what activities are required for cleaning of the yards etc.

**Answer 1:**

*Pathways and yards are to be kept clean at all times, thus these areas are to be swept and washed if and when required.*

Question 2:

Article 4.2 – **Specific Activities**, of the Terms of Reference mentions the cleaning of windows. Can you please confirm whether this is internal cleaning, external cleaning or both?

**Answer 2:**

Both, Windows are to be cleaned from the internal and external side.

Question 3:

With regard to window cleaning, would plant or a 'high up' be required?

**Answer 3:**

*Yes, in certain places a high up is required for the cleaning of windows*

Question 4:

With regard to transfer of business, can you please provide any information on the current contractor?

**Answer 4:**

*With reference to Notice of Award issued and uploaded on the ETC website on the 12<sup>th</sup> December 2014 the current Contractor is **Ozsystem Ltd.***

*Please be guided accordingly.*